



TC  
Docket No.: 1248-0580P  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Masaya NAGATA

Application No.: 10/083,409

Confirmation No.: 7393

Filed: February 27, 2002

Art Unit: 3629

For: SERVICE MANAGEMENT METHOD,  
SERVICE MANAGEMENT APPARATUS,  
SERVICE MANAGEMENT NETWORK  
SYSTEM, SERVICE MANAGEMENT  
PROGRAM, AND COMPUTER PROGRAM  
PRODUCT STORING THE SERVICE  
MANAGEMENT PROGRAM

Examiner: C. G. Thai

**STATUS INQUIRY**

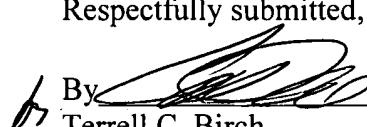
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

It is respectfully requested that the attorney named below be advised of the status of the above-identified application. Please advise us of when we might expect to receive an Office Action from the Patent and Trademark Office.

SEP 23 2005  
Dated:

Respectfully submitted,

By   
Terrell C. Birch

Registration No.: 19,382  
BIRCH, STEWART, KOLASCH & BIRCH, LLP  
8110 Gatehouse Rd  
Suite 100 East  
P.O. Box 747  
Falls Church, Virginia 22040-0747  
(703) 205-8000  
Attorney for Applicant

*C. G. Thai*  
Ref. # 58,382